

# CUSTOMER INFORMATION



## DO YOU HAVE REPETITIVE OR SERIOUS DRAINAGE PROBLEMS?

- ✓ No matter what some Sydney homeowners try, their blocked drains keep repeatedly coming back and causing more damage.
- ✓ Some drainage issues are just a result of age, however some homeowners experience repeat infiltration of tree roots into their pipe work which can lead to long term structural damage.
- ✓ Ignoring the problem doesn't make it go away...It only makes it worse!
- ✓ We will always help to provide solutions when we can that will suit both the requirements of your property, as well as any budget restrictions you may have.
- ✓ When long term solutions are a necessity, Get Plumbing can successfully patch, re-line or replaces existing drainage systems to resolve the problem permanently.

### TREE ROOT INFILTRATION

Tree roots will continue to invade your pipe work until the water source they seek becomes undetectable to them. Tree roots have the ability to infiltrate hairline cracks in your pipe work that are as little as 0.5mm There are a number of root inhibitors on the market at the minute, e.g. Vaporoot, which if used annually can help keep control of the problem, but do not provide a permanent solution.

REPEPTITIVE BLOCKED DRAINS

For more information please go to our website:  
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## LONG TERM SOLUTIONS

### PIPE RELINING & PATCHING

This is the least disruptive option and offers a permanent solution to your repetitive drainage issues. This is the ideal solution to fix your broken any damage caused to your pipes without having to excavate. This is especially beneficial when the pipes in question run beneath your property, making them hard for us to access.

### PVC PIPE WORK REPLACEMENT

Excavating & replacing old clay pipe work is the alternative measure to re-lining your existing drainage system. PVC pipe work is tough and durable, and unlike clay pipes...Tree roots cannot penetrate them. This is the best long term solution to resolve pipe work collapses and is more cost effective than re-lining when the pipe work is located below surfaces that can be quite easily replaced or repaired.

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