

# CUSTOMER INFORMATION



## **GAS HOT WATER SYSTEM SAFETY TIPS**

- ✓ Make sure your water heater is serviced once a year by a fully licensed gas technician
- ✓ Make sure your bathroom & kitchen heaters have sufficient ventilation
- ✓ Keep a written report of any maintenance work undertaken and be sure you receive a Certificate of Compliance from the gas technician
- ✓ Look out for any signs of discoloration of the water heater or the walls near the heater.
- ✓ Make sure the heaters flue pipes are free from all restrictions and holes
- ✓ Disconnect exhaust fans in bathrooms with gas water heaters
- ✓ Make sure that all new and replacement gas water heaters are installed outside the building

### **Q. WHAT IS A FLUED HOT WATER HEATER?**

A. Flued hot water heaters, using natural or LPG gas, were often installed in bathroom. They were designed to operate with a flue that vented harmful fumes outside e.g. chimneys. If the flue pipe leaks or becomes blocked then problems can occur.

Bathrooms are particularly tough on hot water heaters, with the moist environment speeding up any corrosion that may occur on your unit, which can lead to detrimental leaks.

For more information please go to our website:  
[www.bondiplumbing.com.au](http://www.bondiplumbing.com.au)

**GAS HOT WATER SYSTEMS**



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## Q. WHAT IS A FLUELESS HOT WATER HEATER?

A. Flueless water heaters, also using natural or LPG gas, were designed to work without a flue pipe. However, they still need permanent unobstructed ventilation to operate safely. They were sometimes installed in the kitchen, often found underneath the kitchen sink.

## POTENTIAL RISKS

If ventilation is obstructed in either a flued or flueless water heater, poisonous fumes such as carbon monoxide can be forced back into the room, therefore contaminating the air you breathe. As carbon monoxide is colourless, odourless & tasteless, you will be unaware of its presence.

**\*\*WARNING: Carbon monoxide can cause death or permanent injury if sufficient quantity is inhaled\*\***

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