

CUSTOMER INFORMATION

WATER FILTERS



TO FILTER OR NOT TO FILTER?

- ✓ Filtered water is without doubt better for your health
- ✓ Water from any source has the potential to pick up environmental contaminants, bacteria and pollutants.
- ✓ Sydney Water add chemicals that can have a negative impact on health.
- ✓ A water filter in your home could save you more than \$1000 per year (based on a person who purchases an average of 500ml of water/day).

The most economical and environmentally sound choice you and your family can make is to purchase a water filter for your home. Our bodies depend on 6-8 litres of the stuff everyday so its important that we ensure it is clean, contaminate free and tastes good!

There are many affordable water filter systems on the market to suit all needs and budgets. We recommend three different types of water filter systems and our serviceman can assist you in the pros and cons of each option.

Q. WHY SHOULD I INSTALL A WATER FILTER?

A. By the time tap water arrives at your home there have been various opportunities to absorb environmental contaminates and pollutants from old water pipes and open water catchment systems. Sydney Water (as quoted from their site) add Chlorine, Ammonia, sodium hydroxide, sulphuric acid and other chemicals in order to filter and clean your water supply. These can have a negative impact on your health. Filtering the water you and your family drink is the most effective way to eliminate these chemicals and bacteria. By installing a water filter and refilling your own container you are playing a valuable part in reducing the amount of plastic in landfills (at least 20,000 bottles per person in a lifetime) so give yourself a big pat on the back!

For more information please go to our website:
www.bondiplumbing.com.au



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Q. WHAT ARE THE BENEFITS OF A WATER FILTER?

A. There is no doubt that filtered water is better for your health. Water Filters provide you with beautiful fresh drinking water by safely removing the following additives:

- ✓ Sediment, rust and organic matter
- ✓ Water-borne diseases including giardia, legionnaires and cryptosporidium
- ✓ Chemicals including iron, manganese, chlorine and hydrogen sulphide
- ✓ Discolouration
- ✓ Mineral & Chlorine taste
- ✓ Odours

Q. WHAT ARE THE OPTIONS FOR FILTERED WATER ?

A. These are your options:

- ✓ A compact filter cartridge connected to your existing pipework in the cupboard under the sink.
- ✓ A standard filter tap installed on your work surface or draining board
- ✓ A zip hydro tap system with a choice of options chilled/boiling/carbonated water.

Our serviceman will advise you which system(s) he thinks is best for your household and can provide you with the supply and install price options. He will then install the system and test it, then provide a brief demonstration (if required) of how it works, and he will then clean up the work area. For more information go to our website www.getplumbing.com.au/water_filters

Q. HOW LONG WILL IT TAKE?

A. The service usually takes around 2-3 hours and your water will be turned off for approximately 1 hour. There may be some circumstances where the service takes longer and you will be advised of this by the serviceman once he has assessed the installation location. Once the water filter is installed, you will have instantaneous filter water 24 hours a day.

Q. WHAT IS THE WARRANTY ON THE PRODUCTS AND CAN I SUPPLY MY OWN ?

A. All the filter taps we supply all come with a minimum 10 year manufacturer's warranty and our workmanship is guaranteed for 7 years. The filter requires to be changed every 1-2 years depending on usage and brand. The serviceman will provide you with the paperwork for the product following installation. If you supply the product, the serviceman will be able to provide you with an "install only" price before commencing work.

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